

PIONEERING CERAMICS FOR A BETTER TOMORROW

The Corporate Social
Responsibility Commitments
of Saint-Gobain Performance
Ceramics & Refractories

PERFORMANCE CERAMICS & REFRACTORIES

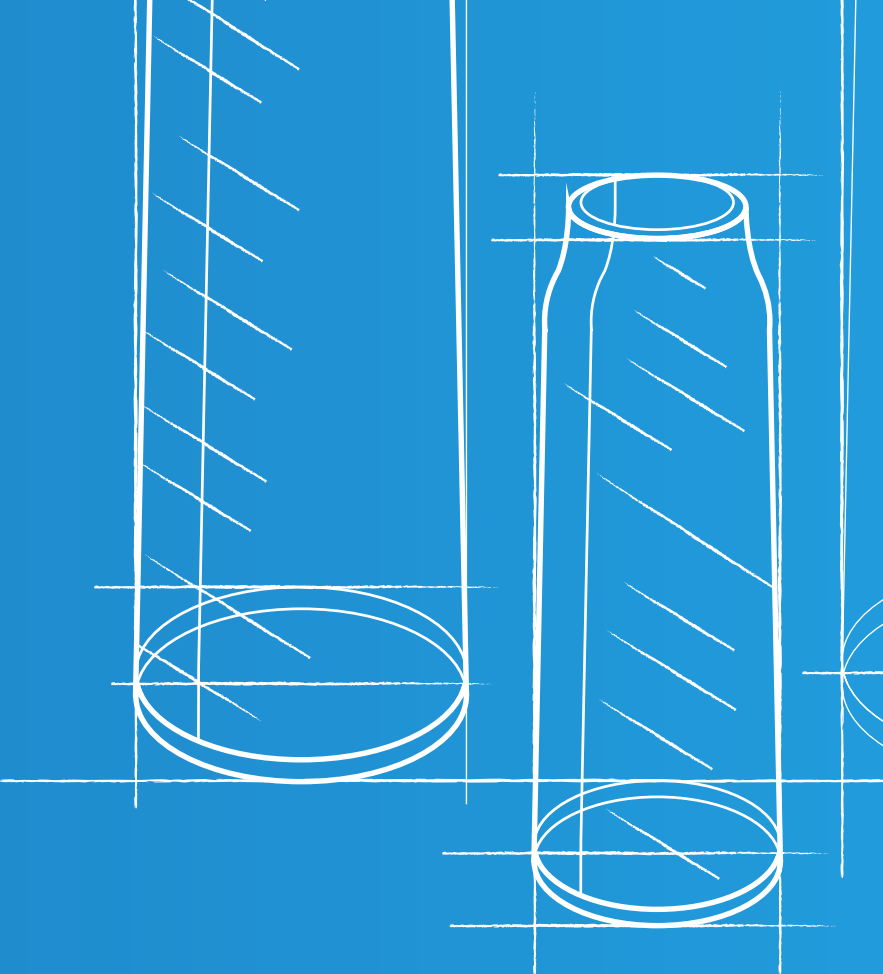




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PERFORMANCE CERAMICS & REFRACTORIES IS PART OF SAINT-GOBAIN GROUP



Saint-Gobain Performance Ceramics & Refractories’ (PCR) approach aligns with Saint-Gobain’s CSR strategy, ensuring cohesive sustainable practices and amplifying our collective impact.

PURPOSE

MAKING THE WORLD
A BETTER HOME



VISION

TO BE THE WORLD LEADER
IN LIGHT AND SUSTAINABLE
CONSTRUCTION, IMPROVING
EVERYDAY LIFE THROUGH
OUR HIGH-PERFORMANCE
SOLUTIONS.



MISSION

Saint-Gobain, the world leader in sustainable construction, designs, produces and distributes materials and services for the construction, mobility and industrial markets. Developed through a dynamic process of continuous innovation, our integrated solutions for the renovation of public and private buildings, light construction and the decarbonization of construction and industry, bring sustainability and performance. In this way, we help to reduce carbon emissions, promote resource conservation and increase circularity.

Saint-Gobain.
Making the world a better home.

For more information about Saint-Gobain’s CSR commitments, click [here](#).

PERFORMANCE CERAMICS & REFRACTORIES



MANIFESTO

WE WORK AS A TEAM.

Side by side with our customers, we develop pioneering ceramic and refractory solutions in line with a sustainable future.

Stepping away from standardization, we design, develop and supply one-of-a-kind, tailored services alongside our customers. Our collaboration is constant as we focus our efforts on supporting their decarbonization journeys.

We deliver enhanced performance while minimizing our ecological impact. Our passion for R&D and innovation enables us to continuously explore and invent unique solutions to accelerate our global progress in carbon-reducing initiatives, across our entire value chain.

This is how we shape better ways to pursue our mission, contributing, along with all our stakeholders, to inspire a change industry-wide, today and tomorrow.

Saint-Gobain Performance Ceramics & Refractories

PIONEERING CERAMICS FOR A BETTER TOMORROW.



VISION

**To remain the trusted partner
in the ceramics and refractory industry,
providing high-performing solutions that
lead the way in environmental responsibility.**

Our objective is to be the point of reference for our customers, to be a partner they can count on to consistently deliver high-performing products and solutions. As we drive our industry towards a more sustainable future, we rely on the trust of our partners – established throughout our more than 100 years of experience – while providing new, innovative solutions.





MISSION

Our mission is to lead the industry with ceramic and refractory solutions that reduce our customers' environmental impact, enhance efficiency and performance, and promote a culture of sustainability.

While we continue to provide our customers with the high-performing products they have trusted for years, we aim to grow our product portfolio and include more and more solutions for sustainable end applications. We will lead by example through the improved efficiency of our production processes and by prioritizing the development and implementation of innovative solutions. We encourage our partners and customers to share our ecological consciousness, supporting them in their decarbonization journeys and fostering a culture of environmental responsibility.

AMBITION

We aim to lead the industry in developing and delivering cutting-edge ceramic solutions, leveraging our expertise to set new benchmarks for environmental sustainability in our sector.

Our ambition echoes our values. As pioneers, we aim to be at the forefront of the industry, pushing the boundaries not only when it comes to product excellence but also in innovation where we strive to anticipate new ceramic and refractory solutions and applications. In this pursuit, we work alongside our partners and customers, collaboratively transitioning towards a more sustainable future.



VALUES

COLLABORATION

Our passionate people and engineering services are supported by a deep knowledge of all the applications we serve, enabling us to understand the needs of our customers and work closely with them to deliver customized products and solutions.

INNOVATION

Our research & development team, stationed at our leading-edge R&D centers in Europe, North America and Asia, specializes in ceramic and refractory technology and constantly interacts with customers and industry experts while using the most progressive and multidisciplinary technologies.

PIONEER

We lead the industry in the design, development and manufacturing of ceramic and refractory solutions for extreme operating conditions and high temperature applications. Our strong global presence and expertise keeps us on the forefront of the market.

EXCELLENCE

With over a century of experience, our ceramic and refractory solutions are always of the highest-performing quality, designed and manufactured to resist and overcome operational challenges.

CSR ROADMAP

PILLAR 1

**ACCELERATING INNOVATION
AND CIRCULARITY**

PILLAR 2

**LIMITING OUR
ECOLOGICAL FOOTPRINT**

PILLAR 3

**COLLABORATING FOR
SUSTAINABLE PROGRESS**

PILLAR 4

**NURTURING AN ETHICAL
AND POSITIVE WORKPLACE**

Pillar 1

ACCELERATING INNOVATION AND CIRCULARITY

We leverage the extensive knowledge of our passionate R&D teams to create sustainable solutions through new technologies, to increase the reuse and recycling of raw materials and to consider the environmental impact of our products from creation to disposal.

1

INNOVATION FOR SUSTAINABILITY

We develop innovative solutions for sustainable end-applications to support the decarbonization of our markets and reduce the environmental impact of the ceramics and refractory industry.

2

CIRCULAR ECONOMY

We take an active role in the circular economy by recuperating and refurbishing end-of-life products and by reusing secondary raw materials whenever possible.

3

LIFECYCLE CONSCIOUS PRACTICES

We implement lifecycle analyses (LCAs) for our product range.



Pillar 2

LIMITING OUR ECOLOGICAL FOOTPRINT

We limit our ecological footprint by enhancing the efficiency of our operations across the various levels of production. In pursuit of a more sustainable industrial future, we lead by example: decarbonizing our own processes and maximizing the efficient use of our resources.

1

CO₂ EMISSIONS REDUCTION

By enhancing operational efficiency and shifting towards renewable energies, we aim to decarbonize our production process and reduce our CO₂ output.

2

WATER CONSERVATION

We reduce water withdrawals through improved tracking and optimization of our water consumption.

3

RESOURCE MANAGEMENT & VALORIZATION

We engage in internal recycling to minimize waste byproducts.



Pillar 3

COLLABORATING FOR SUSTAINABLE PROGRESS

We work closely with our partners all along the value chain to further sustainable progress: from the very beginning by establishing responsible purchasing practices, throughout the production process by engaging with local communities, and to the end and beyond by reducing waste from transport and distribution.

1

RESPONSIBLE SOURCING

We support suppliers who share our sustainable values and collaborate with them to accurately quantify and reduce the impact of raw materials.

2

COMMUNITY ENGAGEMENT

We seek to have a positive impact on the communities we work within by complying with local regulations, nurturing local partnerships and supporting local initiatives.

3

RESPONSIBLE PACKAGING & TRANSPORTATION

We prioritize recycled and reuseable packaging and minimize transport emissions.



Pillar 4

NURTURING AN ETHICAL AND POSITIVE WORKPLACE

We enable the health and well-being of people and communities and advance diversity and inclusion in our workforce and beyond, all while complying with regulations and conducting our business ethically.

1

TRANSPARENCY IN GOVERNANCE

We participate in annual reporting and environmental assessments, continuously improving our tracking methods and expanding our coverage for further transparency.

2

EMPLOYEE ENGAGEMENT

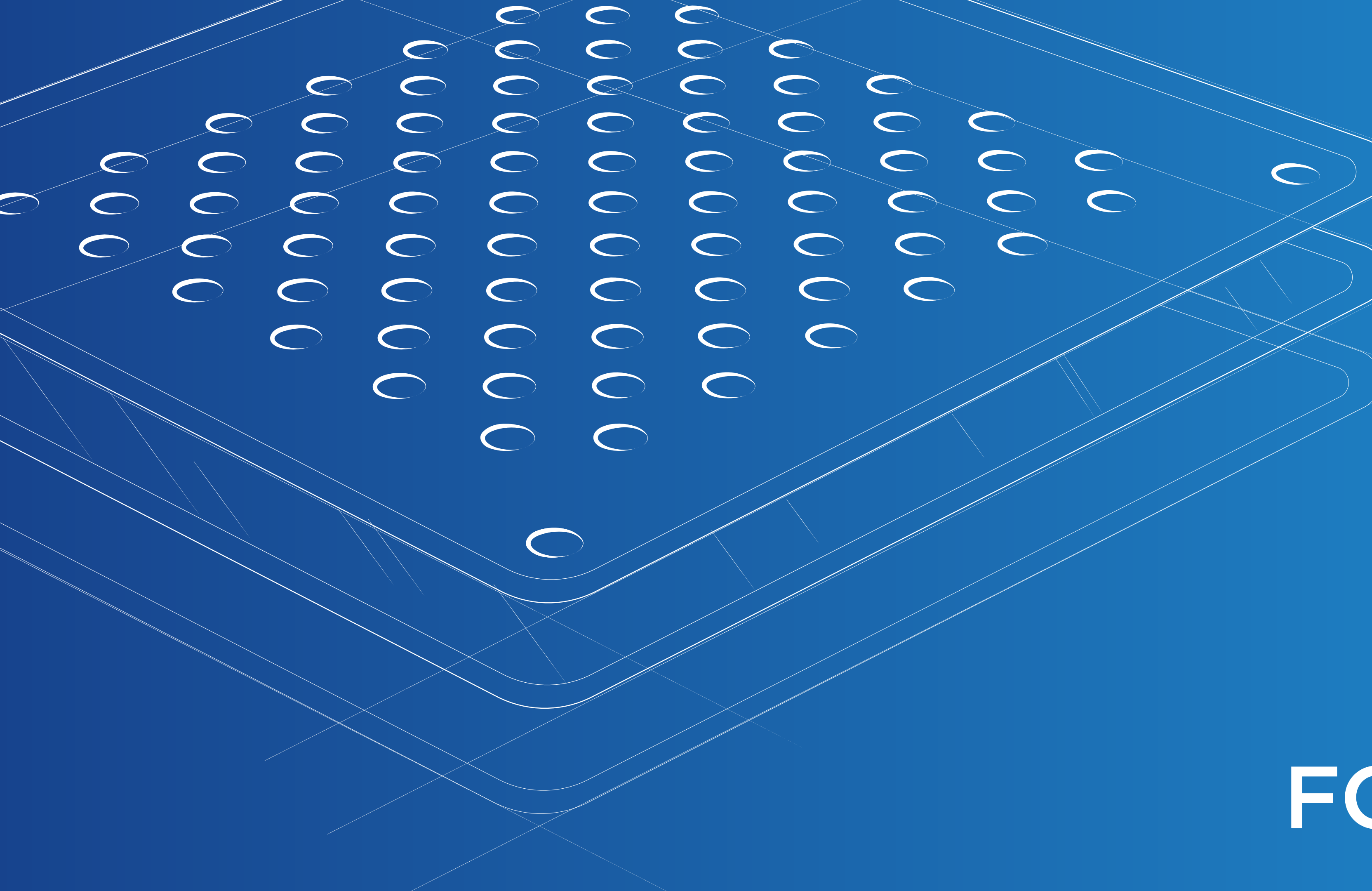
We provide awareness and education programs to engage our employees and support their personal growth.

3

EMPLOYEE SAFETY & WELL-BEING

We minimize workplace risks, foster a culture of inclusion and equality, and support the health of our employees.





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